

CLASSIC Inc.

COMMUNITY LEGAL ASSISTANCE SERVICES FOR SASKATOON INNER CITY INC.

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VISION:

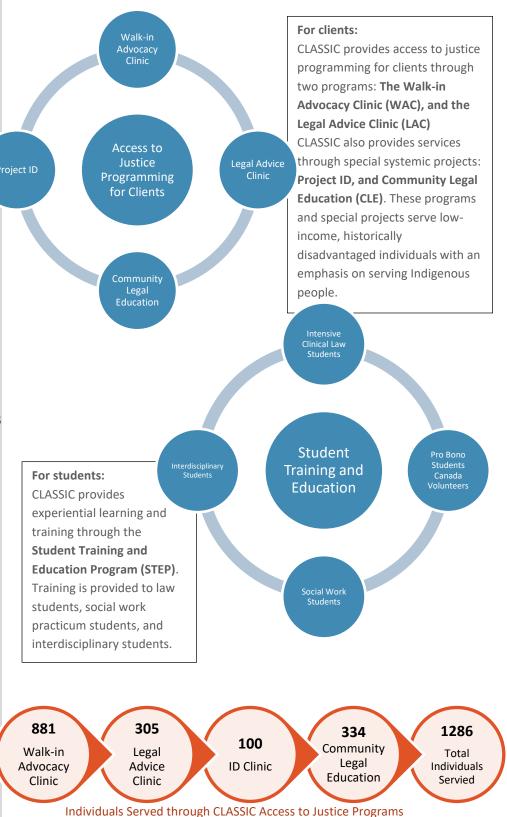
CLASSIC works toward a just society that is supported by a fair legal system

MISSION STATEMENT:

CLASSIC works toward social justice with lowincome, marginalized Saskatchewan residents, with a commitment to Indigenous peoples, through a legal clinic that is guided by the needs of the community. This engages law and interdisciplinary students through experiential learning, providing insights into the cultural and social reality of law and fosters an ethic of social justice.

VALUES:

- Recognize the expertise and autonomy of our clients and community;
- Work from a clientcentered perspective;
- Engage in a selfreflective practice and evaluation;
- Relate to others with mutuality, reciprocity and respect; and
- Inspire the social justice ethic in students







A Message from the Board Chair, Natasha Steinback and Executive Director, Chantelle Johnson

CLASSIC had nothing short of a phenomenal year. In 2019-20, CLASSIC served more clients than ever before through our Walk-in Advocacy Clinic, serving a total of 881 clients. We continued to address the access to justice crisis in family and civil matters through our Legal Advice Clinic, and helped vulnerable individuals obtain personal identification to improve their access to resources and care in their communities through "Project ID". We advocated for systemic change by pursuing appeals at various levels of courts and worked with and within community to better understand what "justice" should and could look like for the clients we work with. We continue to be committed to our journey of reconciliation and viewing our work through a lens of decolonization.

CLASSIC trained three groups of Intensive Clinical Law Students from the University of Saskatchewan, College of Law, investing in over 15 000 student hours of experiential clinical legal education. CLASSIC's Intensive Clinical Program works to create reflective practitioners. Experiential clinical legal education gives law students the opportunity to work directly with clients, under direct supervision of staff lawyers, while encouraging reflection on their experience and melding practice with theory. CLASSIC provided these services in tandem with our pursuit of stability and sustainability as we grow and mature as an organization. This past year we continued to focus on the stability and sustainability of our: people, revenue, programs, and partnerships.

CLASSIC's **PEOPLE** are our strength. CLASSIC's people include our **Board**, **Staff/Volunteers** and **Clients**. CLASSIC's **Board** continued to strengthen our governance models and structures and committed to strategic planning to drive our agency into the future. CLASSIC's **staff** returned to a model of 3 Supervising Lawyers and we made some



internal shifts to strengthen and streamline our processes. We recognize that staffing levels must be adequate to provide CLASSIC's dual-pronged model. CLASSIC continued to thrive in our program areas because of the strength of our dedicated **volunteers**. CLASSIC's goal with respect to our **clients** is to continue to improve their "CLASSIC experience" while ensuring that CLASSIC is stable and sustainable for those clients. We are excited to arrange for stability and sustainability through our strategic planning process in 2020.

Revenue – improved financial controls, reserve funds, predictable revenue

CLASSIC's **REVENUE** and its management continued to be a focus over the past year. CLASSIC hired a Chief Financial Officer to enhance our financial systems, improve our forecasting and work toward better overall financial health. Part of CLASSIC's drive toward stability continues to be the enhancement of our reserve funds, helping to improve our ability to weather financial uncertainties. Finally, we continue to work towards securing more predictable revenue sources and streamlining our budgeting processes.

Programs & Partnerships – building strong and balanced programs, leveraging value

CLASSIC knows that formalizing our **PROGRAMS & PARTNERSHIPS** is necessary and critical for us to map-out and develop our future as Saskatchewan's only community legal clinic and experiential education clinical site. This year, CLASSIC and the University of Saskatchewan, College of Law continued to work together on the common goal of advancing CLASSIC's clinical legal education program sustainably into the future. The University of Saskatchewan, College of Law and CLASSIC won an international award for community-university partnerships this year. Martin Phillipson, Dean of Law, and Associate Professor Sarah Buhler proudly accepted the Sir David Watson Award for Community University Partnerships during the National Co-ordinating Centre for Public Engagement's (NCCPE) Engage Conference in Bristol, UK, on Dec. 4, 2019.



Staff Member	Position	
Chantelle Johnson	Executive Director	
Nicholas Blenkinsop	Supervising Lawyer	
Leif Jensen	Supervising Lawyer until August 2019	
Tom Baldry	Supervising Lawyer started August 2019	
Cara Merasty	Supervising Lawyer started September 2019	
Joilene Whitehead	Executive Assistant/Indigenous Community Coordinator	
Kim Pidskalny	Clinic Coordinator	
Lorraine Pura	Administrative Assistant Casual	
Wendy Paddy	Front End Worker August 2019 – March 2020	
Tyler Kalynchuk	Student Manager	
Shane Morrison	Student Manager started January 2020	
Elise von Holwede	Student Manager until December 2019 Janice Gingell, Quennell,	

We are thankful to our retired, **volunteer lawyers** who put in over **70 hours** of work for the Walk-in Advocacy Clinic (WAC) every week to advocate for our clients and train our students. This in-kind donation of support helps to bolster CLASSIC's ability to achieve greater progress above and beyond our daily work.

Volunteer Lawyer

Volunteer Lawyer

Pat Tondevold, Volunteer Lawyer

Deb Hopkins, Volunteer Lawyer

Contributed to 8 **News Articles**

Over **2000** Followers on Social Media

Made 156 Posts on Social Media with over **46,000** views

CLASSIC staff work to meet the rising demand for Access to Justice services as evidenced by our many points of contact

Received **5224** Phone Calls

Responded to over **450** inquiries

Made over **1200** referrals



Walk-In Advocacy Clinic (WAC)

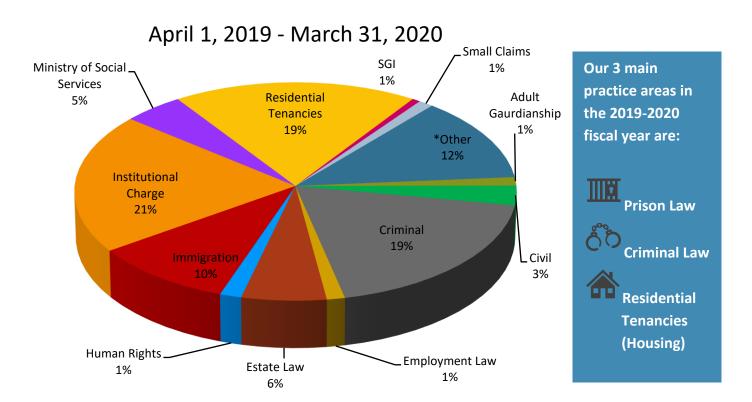
CLASSIC's Walk-in Advocacy Clinic (WAC) provides full legal representation to low-income clients in approximately 20 areas of law. This program works in tandem with the Student Training and Education Program (STEP), with students working on client files under the direct supervision of staff lawyers.

881Clients were served through the WAC

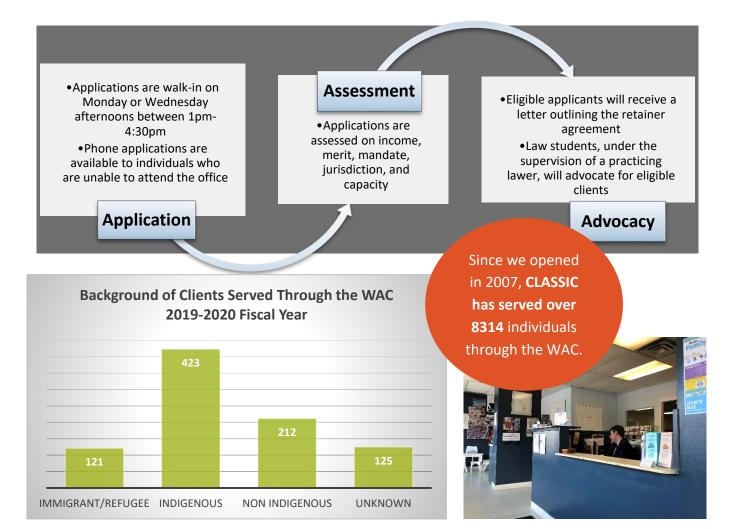
We received 794 applications 537 Files were opened **344**Files carried over from last fiscal year

257 Applications were denied 22% of applications were denied due to capacity

Clients deemed ineligible for services through the WAC receive a "Denial Letter" – CLASSIC is unable to help everyone due to capacity. These clients may be referred to other resources, including our Legal Advice Clinic (LAC)



^{*}Other areas of law include: Day School Applications, 60's Scoop Applications, Debt Issues,



48% of our clients identify as Indigenous

\$127,186.96 is the amount of money CLASSIC services obtained/retained for clients

58% of our clients are under 40 years of age

60% of our clients identified as male
38% of our clients identified as female
2% is unknown or do not identify as male or female

"I am really grateful for CLASSIC legal assistance. Great people, very helpful, and determined to help others when in need."

Anonymous WAC Client

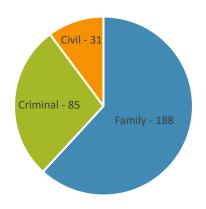
Legal Advice Clinic (LAC)

Advice by appointment only

For self-represented, low-income, individuals who need legal advice

Family Law, Criminal Law, Civil Law **304** individuals served in 2019-20 with over **150** hours of volunteer lawyers time

LAC April 1, 2019 - March 31,2020



CLASSIC's Legal Advice Clinic (LAC) works in partnership with Pro Bono Law Saskatchewan (PBLS) to provide individuals with free legal advice from practicing lawyers in the areas of criminal, family and civil law. This clinic is for low-income individuals who do not qualify for our services through the WAC, do not qualify for Legal Aid services, and cannot afford to retain a private lawyer.

The LAC does not provide full representation. LAC clients are generally representing themselves in their legal matters and they receive advice through this clinic. Without the

LAC, these individuals are completely on their own through their legal matter. This is particularly important with respect to family law, which represents a major portion of our LAC appointments.

Thanks to the lawyers who volunteer for the Legal Advice Clinic:

Alana Wakula, Andrew Bitz, Beau Atkins, Brad Mitchell, Brooke Johnson, Brooke Sittler, Connie den Hollander, Denim Martyn, Desirée Steele, Doc Crooks, Don McIver, Elke Churchman, Jonathan Adams, Karina Jackson, Léa Lapointe, Lorne Fagnan, Mark Galambos, Mark Vanstone, Neil McPhee, Rochelle Wempe, Terry Zakreski

"Thank you, I really appreciate your assistance and help. Don't know who I would have received this information from otherwise."

Anonymous LAC Client

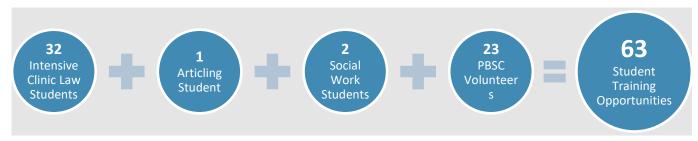
Student Training and Education Program (STEP)

- CLASSIC, in partnership with the University of Saskatchewan's College of Law, offersthe
 Clinical Law Program. This is a credit-hour course that is provided in 3 terms throughout the
 academic year. These students advocate for clients through our Walk-in Advocacy Clinic. The
 students are directly supervised and provided with experiential clinical legal education by
 CLASSIC's staff.
- 2. CLASSIC trains social work and interdisciplinary students. These students have the unique opportunity to work on projects, as well as work with clients and law students to provide non-legal supports.



Intensive Students from Winter 2019 Term in front of CLASSIC L-R Gregory Lee, Gurpreet Gill, Michael Albert, Josée Berthelet, Jodi Karasiuk, Candace Almightyvoice, Luke Brisebois, Christine Miller

3. CLASSIC partners with **Pro Bono Students**Canada (PBSC) to offer volunteer students the opportunity to volunteer for various programs/projects including: Community Legal Education, Project ID, the Legal Advice Clinic, and the Walk-in Advocacy Clinic





Social Work at CLASSIC

CLASSIC works in partnership with Catholic Family Services (CFS) to offer Walk-in Counselling. Sandra Naccarato, M.I.S.W., R.S.W, with CFS, offers on-site counselling services to CLASSIC clients on a walk-in basis every Monday afternoon during CLASSIC's Walk-in Advocacy Clinic hours. Sandra has been with us since January 2019!

CLASSIC also works with social work practicum students to provide support services. This fiscal year, CLASSIC provided practicum



CLASSIC student manager Tyler Kalynchuk and Social Work Practicum student Emily Cook visiting a client at the Irene & Leslie Dubé Centre for Mental Health

placements for 2 full time students. One from the University of Regina and one from Memorial University in Newfoundland. These students provided support services to 86 clients.





Systemic Work

Special Systemic Projects

Project ID

Identification (or lack of) creates huge barriers for many of our clients and community members. CLASSIC is funded by Affinity Credit Union to coordinate ID Clinics throughout the year. We Assist individuals to obtain Birth Certificates, SGI photo ID, and Saskatchewan Health Cards. We worked in partnership with READ Saskatoon, Station 20 West, White Buffalo Youth Lodge, and the Lighthouse.

2019-2020 ID Clinics		
Clinic Date	Number of Individuals Served	Location
November 4, 2019	57	Station 20 West
February 13, 2020	10	Lighthouse
February 24, 2020	43	White Buffalo Youth Lodge
March 14, 2020	ID Clinic Cancelled due to COVID-19	SWITCH

Community Legal Education Program (CLE)

The CLE works with community groups and organizations to provide legal education in various areas of law including: Tenant Rights, Newcomer Rights, Employment Law, Rights vis-à-vis the Police, HIV and the Law, and Estates. In 2019-20, we provided presentations to 334 people. Unfortunately, presentations scheduled in March 2020 were cancelled due to COVID-19.

9
Presentations
reaching
334 people

Alternatives to Incarceration Handbook

REHABILITATIVE
ALTERNATIVES TO
INCARCERATION:
a HANDBOOK of
COMMUNITY &
GOVERNMENT
PROGRAMS IN
SASKATCHEWAN

CLASSIC made updates to the **Alternatives to Incarceration Handbook** which was created and released in 2016 through CLASSIC's former Systemic Initiatives Program. The purpose of the Handbook is to increase awareness about community and government resources that provide alternatives to custodial sentences, particularly for Indigenous peoples. CLASSIC partnered with the Indigenous Law Centre on this

project for editing, formatting and web accessibility. The roll-out has been delayed by COVID-19, but is coming soon

Response to COVID-19

In March 2020, due to the precautionary measures recommended by health officials in regard to COVID-19, CLASSIC made the difficult decision to cancel all in- office appointments, and suspend all Community Legal Education sessions, ID clinics and Legal Advice Clinics until further notice.

Public access to CLASSIC's office was closed, with access made by appointment only. CLASSIC's Walk-in Advocacy Clinic continued to operate in a modified capacity, with staff working from home. Applications for urgent Prison, Residential Tenancies, and Immigration matters continued to be accepted via phone, email, or message in CLASSIC's mailbox. During this time, CLASSIC's Winter Intensive students worked from home to wrap-up and transfer their files to their Supervising Lawyers.



During this time, CLASSIC continued to support systemic advocacy work with a major focus on Residential Tenancies and Tenant Rights during COVID-19,as well as Prison Advocacy matters.

In partnership with READ Saskatoon and Pro Bono Law Saskatchewan, CLASSIC released informational guides for tenants in Saskatchewan about their rights during the pandemic, and individuals dealing with Family Law matters in Saskatchewan during the pandemic. These informational guides were published online as well as printed and distributed to local agencies supporting low-income members of the community.



Fall Giving Campaign

CLASSIC held its first Fall Funding Campaign which ran from October 2019 – December 2019 with a goal of \$10,000. Thanks to all the generous donors who supported this campaign, and thanks to Deb Hopkins and Tim Quigley for matching the campaign donations!

\$20,000 Raised!

Cirque de CLASSIC presented by **Nutrien**



On January 24, 2020, CLASSIC held its second biennial fundraiser, Cirque de CLASSIC, presented by Nutrien. The family friendly, carnival themed event was fun for all ages and raised \$36,163 for CLASSIC! Thanks to our donors, the supportive community, our fundraising team, and SPARK Creations & Bookings for making the event a success. CLASSIC walks in many worlds and it was so fun having members of all our worlds under one circus tent!

Over \$36,000 Raised!

A very special portion of the evening included presentation of the Victor P. Dietz, Q.C.

Pro Bono Service Award. This award is presented annually by the Law Society of Saskatchewan and Pro Bono Law



Fred Nicholas, former Cirque de Soleil performer, showing off his acrobatic skills

Saskatchewan in recognition of lawyers who provide outstanding pro bono legal services to those in need. This year's recipient was Pat Tondevold, making it an extra special evening as she was presented with the award for her exceptional work at CLASSIC and in the LGBTQ2S community.



International Award

Sir David Watson Award

The University of Saskatchewan College of Law and CLASSIC won an international award for community-university partnerships. The Professor Sir David Watson Award, created in memory of the former University of Brighton Vice-Chancellor, recognizes the combined efforts of community and university partners towards making a difference to the shared lives of people in their shared community. Dean Martin Phillipson and Professor Sarah Buhler



attended at the NCCPE Engage conference in Bristol in December 2019 to receive the award.



CLASSIC is very thankful for everyone who has supported CLASSIC and enabled us to meet the needs of the community. We especially thank our dedicated and hardworking volunteers who are the hands and hearts of our service to the community.

CLASSIC was able to provide services thanks to the following service contract partners:

- Affinity Credit Union
- Anonymous Donor
- •B'nai Brith
- City of Saskatoon
- Community Initiatives Fund
- Dakota Dunes Community

Development Corporation

- Individual donors
- Law Foundation of Ontario
- •Law Foundation of Saskatchewan

- Law Society of Saskatchewan
- Merlis Belsher Fund
- New Community Credit Union
- Nutrien
- Saskatchewan Ministry of Justice
- Saskatoon Community

Foundation

- United Way of Saskatoon & Area
- University of Saskatchewan -

College of Law